



The BAL 10 Year Guarantee

Products supplied by BAL are guaranteed to be free from manufacturing defects and when applied to remain fit for the use for which they are specified by BAL for a period of 10 years from purchase provided the following conditions are met:

Conditions of Guarantee

1. The products must have been used strictly in accordance with BAL's instructions and technical data current at the time of purchase and good working practice.
2. The installation must have been properly maintained and not affected by any abnormal conditions, must not have suffered any improper use or neglect, and no remedial work must be attempted except with BAL's prior written agreement.
3. The products must have been stored as specified in their packaging instructions and have been used within their shelf life.
4. Any failure must be reported immediately to BAL. BAL must be given such information, particulars, facilities and assistance it requires to investigate the claim.
5. The products must not have been used with products from any other manufacturer which have not been validated by BAL.

Liability

BAL's liability under this guarantee is limited to the reasonable costs of materials (including replacement product) and labour (excluding travelling costs) incurred during remedial work, and excludes, in particular, indirect or consequential loss including but not limited to wasted time, materials and expenditure or loss of use, profit, production, revenue, expected savings or goodwill. This guarantee does not affect a consumer's statutory rights.

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